

99008004011001

elektronischer Identitätsnachweis Änderung der PIN

Heruntergeladen am 08.06.2025

<https://fimportal.de/xzufi-services/S1000030002370124/S100003>

Modul	Sachverhalt
Leistungsschlüssel	99008004011001
Leistungsbezeichnung I	elektronischer Identitätsnachweis Änderung der PIN
Leistungsbezeichnung II	Change PIN number for the electronic ID card / eID card / Bremerhaven
Typisierung	2/3 - Bund: Regelung (2 oder 3), Land/Kommune: Vollzug
Quellredaktion	Bremen
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	
Leistungsgruppierung	
Verrichtungskennung	
SDG-Informationsbereich	
Lagen Portalverbund	Ausweise (1070100)

Modul	Sachverhalt
Einheitlicher Ansprechpartner	
Fachlich freigegeben am	26.03.2024
Fachlich freigegeben durch	
Handlungsgrundlage	https://www.gesetze-im-internet.de/pauswg/_27.html
Teaser	Have you forgotten or lost the PIN number for your electronic ID card or for your eID card or would you like to change the PIN number in general? You can find out more here.
Volltext	The PIN number is a security mechanism to make the use of the online ID function of the ID card as secure as possible. Your PIN number must only be known to you. Do not use combinations of numbers that are easy to guess. When using the AusweisApp, the PIN number is requested each time you use it. You can use it to identify yourself quickly and securely online. • If you have your PIN number, you can change it yourself at any time. • If you have forgotten or lost your PIN number or if the PIN number has been blocked by entering it incorrectly, you will need a new PIN number. You can obtain this from one of the citizens' offices.
Erforderliche Unterlagen	• Valid identity card or valid eID card
Voraussetzungen	• Valid identity card or valid eID card
Kosten	None.
Verfahrensablauf	Replacing or changing your PIN number at one of the citizens' offices: Have you lost or forgotten your PIN number for the online ID function of your ID card or eID card? Then you need to replace your existing PIN number with a new PIN number. Even if you still know your PIN number, you can have it changed at the Citizens' Offices.

Modul

Sachverhalt

- You can have your PIN number replaced or changed at the Citizens' Offices during opening hours without an appointment.
- The new or changed PIN number can only be requested in person.
- Select a 6-digit PIN number from the numbers of your choice on site.
- The PIN number will be saved on the valid ID card or eID card you brought with you. You can then use the functions of the AusweisApp immediately.

Change your PIN number yourself:

If you know your PIN number, you can also change it yourself.

- If you have your PIN number, you can change it at any time using your smartphone or on your own computer at home. To do this, you will need the appropriate software, for example the AusweisApp. You can find more information about the software under "Where can I find out more?".

Bearbeitungsdauer

All processing takes place on site.

Frist

There is no deadline.

weiterführende Informationen

Hinweise

Information on the online ID card functions activated with the PIN code can be found in the ID card portal. You can find the link under "Further information" - "Where can I find out more?".

Rechtsbehelf

Kurztext

Ansprechpunkt

Zuständige Stelle

Formulare

Modul	Sachverhalt
Ursprungsportal	Bremerhaven.de, Bremerhaven.de