

99089014014000

Mängelmelder

Heruntergeladen am 04.07.2025

<https://fimportal.de/xzufi-services/S1000030002216887/S100003>

Modul	Sachverhalt
Leistungsschlüssel	99089014014000
Leistungsbezeichnung I	Mängelmelder
Leistungsbezeichnung II	Report damage / Bremerhaven
Typisierung	2/3 - Bund: Regelung (2 oder 3), Land/Kommune: Vollzug
Quellredaktion	Bremen
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	
Leistungsgruppierung	
Verrichtungskennung	
SDG-Informationsbereich	
Lagen Portalverbund	Engagement und Beteiligung (1100100)
Einheitlicher Ansprechpartner	
Fachlich freigegeben am	29.02.2024

Modul	Sachverhalt
Fachlich freigegeben durch	
Handlungsgrundlage	
Teaser	Have you noticed any damage in Bremerhaven, for example defective traffic lights, supply lines, potholes, garbage in urban areas, barriers in public spaces or other disruptions? Then report them using the ideas and complaints form or the city's damage reporter.
Volltext	Public facilities are regularly maintained. Nevertheless, it can happen that they are willfully destroyed or damaged by a technical defect or wear and tear. Citizens can report such defects. This includes reporting the following damage: • Contamination of road drainage facilities • Malfunctions of traffic signs and traffic facilities • Malfunctions of public clocks • Graffiti The defect report can also refer to the removal of all types of road damage outside and inside towns. But you can also report aspects such as the "wild" dumping of garbage or power failures.
Erforderliche Unterlagen	
Voraussetzungen	• The complaints and damage reports must be located within the city area and the jurisdiction of the City of Bremerhaven.
Kosten	There are no costs.
Verfahrensablauf	You have 3 options: • With publication: You report your concern via the damage report. Your concern will be posted on the Internet. Everyone can find out about your concern there. And you can find out about the progress of the processing. • Confidential: You fill out the idea and complaint form. Your request will be treated confidentially and will not be posted on the Internet. The staff at the Ideas and Complaints Office will keep you informed about the

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	progress of the process. • In person: Call us personally. You will find the telephone number under the responsible office.
Bearbeitungsdauer	Not specified.
Frist	There is no deadline.
weiterführende Informationen	
Hinweise	If street lighting is faulty, please report this to the enercity Contracting GmbH fault service on +49 471 97 24 94 94 or online at www.stoerung24.de stating the mast number or a specific address.
Rechtsbehelf	
Kurztext	
Ansprechpunkt	
Zuständige Stelle	
Formulare	https://www.bremerhaven.de/de/verwaltung-politik-sicherheit/buergerservice/adressen-oeffnungszeiten/ideen-und-beschwerde-stelle/ideen-und-beschwerde-formular.34747.html
Ursprungsportal	Bremerhaven.de, Bremerhaven.de