

99089040000000

Duty to clear and spread

Heruntergeladen am 30.06.2025

<https://fimportal.de/xzufi-services/S1000020010000009945/S100002>

Modul	Sachverhalt
Leistungsschlüssel	99089040000000
Leistungsbezeichnung I	Duty to clear and spread
Leistungsbezeichnung II	winter service
Typisierung	4 - Land: Regelung
Quellredaktion	Hamburg
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	<div lang="en-x-mtfrom-de">City cleaning service</div> , <div lang="en-x-mtfrom-de">City cleaning hotline winter service</div> , <div lang="en-x-mtfrom-de">Snow removal</div> , <div lang="en-x-mtfrom-de">Ice removal</div> , <div lang="en-x-mtfrom-de">Snow removal</div> , <div lang="en-x-mtfrom-de">Winter service</div> , <div lang="en-x-mtfrom-de">Clearance, sidewalks</div> , <div lang="en-x-mtfrom-de">Clearance of feet, snow</div> , <div lang="en-x-mtfrom-de">Smoothing hotline - City cleaning Hamburg</div> , <div lang="en-x-mtfrom-de">Black ice hotline - Hamburg city cleaning service</div> , <div lang="en-x-mtfrom-de">Cycle path network - winter service</div> , <div lang="en-x-mtfrom-de">Winter </div>

Modul	Sachverhalt
	<div>service - cycle path network</div> , <div lang="en-x-mtfrom-de">Safety on bike paths</div> , <div lang="en-x-mtfrom-de">Winter service hotline</div> , <div lang="en-x-mtfrom-de">Obligation to clear snow, information and complaints</div>
Leistungstyp	
Leistungsgruppierung	
Verrichtungskennung	
SDG-Informationsbereich	
Lagen Portalverbund	
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	
Fachlich freigegeben durch	
Handlungsgrundlage	
Teaser	
Volltext	Basically: The city cleaning department is responsible for removing snow and ice from roadways, and residents are responsible for sidewalks. If it is a sidewalk without adjacent residents, then the city cleaning department is generally obliged to clean the sidewalk if these paths have been communicated to the city cleaning department as traffic-important paths to be sanded. Eviction by the city cleaning department: The winter service of the city cleaning includes scattering and clearing on sidewalks that are important to traffic without residents (e.g. on bridges, on sidewalks along parks or green spaces, on watercourses), at around 4,000 bus stops (excluding bus stations) on approaches to public transport stops, on approx. 180 kilometers of selected cycle paths in the inner-city area including two smaller networks in Harburg and Bergedorf, on selected traffic routes in green spaces. Which streets the city cleaning department spreads and with what priority is specified in the spread index (see link). Exceptions: residential

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and side streets Walkways on or in green and recreational areas for which there is no mandatory cleaning obligation under the Hamburg Roads Act For more detailed information, see the links below.

Eviction by residents / landowners Every property owner must clear the property's own and the adjacent public footpaths from snow and ice in good time: Snow is to be cleared immediately after the snowfall has ended, Smoothness is to be sprinkled immediately after entry (at least 1 m wide, for corner lots up to the curb). If the snowfall continues after 8 p.m. or snowfall, black ice or ice occurs afterwards, the removal must be carried out by 8.30 a.m. on weekdays and by 9.30 a.m. on Sundays and public holidays. The connection of the sidewalk to the bus stop, pedestrian crossing, tunnel or bridge must also be freed. Danger: Snow must not be pushed onto the roadway or cycle path. Street gutters and gullies are to be cleared when there is a thaw. Road salt may not be used on Hamburg sidewalks. Sand, grit or other environmentally friendly materials with a deadening effect should be used. If it remains slippery despite spreading and clearing, the ice must be removed mechanically.

Erforderliche Unterlagen

No documentation is required for this service.

Voraussetzungen
Kosten

Gebühr: Es fallen keine Kosten an

Verfahrensablauf
Bearbeitungsdauer
Frist
weiterführende Informationen

<https://www.stadtreinigung.hamburg/stadtsauberkeit/winterdienst/>
<https://www.stadtreinigung.hamburg/stadtsauberkeit/winterdienst/>
<https://www.hamburg.de/winterdienst>
<https://www.hamburg.de/winterdienst>
<https://www.stadtreinigung.hamburg/export/sites/default/download/PDF/Streuverzeichnis-2017-2018.pdf>
<https://www.stadtreinigung.hamburg/export/sites/default/download/PDF/Streuverzeichnis-2017-2018.pdf>

Modul	Sachverhalt
Hinweise	Citizens can call +49 40 2576-1313 to report unsealed public areas (regardless of whether they are adjoining or adjoining areas) from November to March of each year.
Rechtsbehelf	
Kurztext	
Ansprechpunkt	
Zuständige Stelle	District Office Hamburg-Mitte
Formulare	
Ursprungsportal	Behördenfinder Hamburg, Authority finder Hamburg (Currently this link is only available in german)