

99107028001000

Reduced public transport ticket issue

Heruntergeladen am 15.06.2025

<https://fimportal.de/xzufi-services/S1000020010000003422/S100002>

Modul	Sachverhalt
Leistungsschlüssel	99107028001000
Leistungsbezeichnung I	Reduced public transport ticket issue
Leistungsbezeichnung II	Social discount
Typisierung	6 - Allgemeine Hinweise, nicht spezifische für eine Leistung
Quellredaktion	Hamburg
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	<div lang="en-x-mtfrom-de">HVV social card (ticket)</div>, <div lang="en-x-mtfrom-de">Social ticket</div>, <div lang="en-x-mtfrom-de">Social card</div>
Leistungstyp	
Leistungsgruppierung	
Verrichtungskennung	
SDG-Informationsbereich	

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Lagen Portalverbund	
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	
Fachlich freigegeben durch	
Handlungsgrundlage	
Teaser	The city of Hamburg offers a social discount on HVV season tickets for certain service recipients.
Volltext	The city of Hamburg offers a social discount for people living in Hamburg who receive a subsistence benefit from a Hamburg service provider. This makes it possible to purchase discounted season tickets for local public transport (HVV). The discount is currently 30.00 euros.
Erforderliche Unterlagen	Completed application form and proof of identity with registration data
Voraussetzungen	The social rebate can only be given to people who receive subsistence benefits from a Hamburg service provider (also topping up). This includes the following types of services: SGB II (citizen's allowance) - job center team.arbeit.hamburg SGB XII (aid for subsistence) - district offices / specialist offices basic security Asylum Seekers Benefits Act (AsylbLG) - district offices/ specialist offices for basic security / office for migration This also applies to household members. The place of residence must be in Hamburg. No discount for housing benefit recipients (since this is not a subsistence benefit, but a subsidy towards housing costs).
Kosten	Gebühr: Es fallen keine Kosten an
Verfahrensablauf	Benefit recipients can order a discounted season ticket from the HVV service points by submitting an application form and their identification document. It is

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****not**** necessary to contact the benefit processing department.

The application form can either be downloaded from the HVV website or picked up from the following information desks:

- Specialist offices for basic security and social affairs in the districts
- Locations of job center team.arbeit.hamburg
- HVV service points

The service recipients must sign the completed application form and hand it in to the HVV service points to purchase tickets, along with their identification document.

The HVV service points will check the identity on site and confirm it on the form.

The service recipients then receive the monthly or subscription card.

The application form is then forwarded to the social security authority for sample purposes.

Bearbeitungsdauer

Frist

weiterführende Informationen

<https://www.hamburg.de/sozialkarte>
<https://www.hamburg.de/sozialkarte>
<https://team-arbeit-hamburg.de/>
<https://www.team-arbeit-hamburg.de/>
<https://www.hvv.de/de/fahrkarten/sozialrabatt>
<https://www.hvv.de/de/sozialrabatt>

Hinweise

The application form can be downloaded from <https://www.hvv.de/de/sozialrabatt>. It is also available for collection at the following locations:
 Social Service Centers
 Locations of job center team.arbeit.hamburg
 HVV service points
 The social discount is not granted on weekly tickets or

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	the semester ticket.
Rechtsbehelf	
Kurztext	
Ansprechpunkt	
Zuständige Stelle	Authority for Labor, Health, Social Affairs, Family and Integration
Formulare	
Ursprungsportal	Behördenfinder Hamburg, Authority finder Hamburg (Currently this link is only available in german)