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Heruntergeladen am 05.07.2025

<https://fimportal.de/xzufi-services/S1000020010000001520/S100002>

Modul	Sachverhalt
Leistungsschlüssel	99046008000000
Leistungsbezeichnung I	
Leistungsbezeichnung II	Public legal advice, ÖRA
Typisierung	6 - Allgemeine Hinweise, nicht spezifische für eine Leistung
Quellredaktion	Hamburg
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	<div lang="en-x-mtfrom-de">ÖRA, main office</div> , <div lang="en-x-mtfrom-de">Public legal information and comparison office</div> , <div lang="en-x-mtfrom-de">Mediation</div> , <div lang="en-x-mtfrom-de">Arbitration</div> , <div lang="en-x-mtfrom-de">Dispute settlement</div> , <div lang="en-x-mtfrom-de">Approval request</div> , <div lang="en-x-mtfrom-de">Quality procedure</div> , <div lang="en-x-mtfrom-de">Advice slip</div> , <div lang="en-x-mtfrom-de">Lawyer advice for low-income citizens</div> , <div lang="en-x-mtfrom-de">ÖRA</div> , <div lang="en-x-mtfrom-de">Legal aid</div> , <div lang="en-x-mtfrom-de">Legal advice in the ÖRA</div> , <div lang="en-x-mtfrom-de">Arbitration boards</div> ,

Modul	Sachverhalt
	<div lang="en-x-mtfrom-de">Ombudsman in HH</div>
Leistungstyp	
Leistungsgruppierung	
Verrichtungskennung	
SDG-Informationsbereich	
Lagen Portalverbund	
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	
Fachlich freigegeben durch	
Handlungsgrundlage	
Teaser	
Volltext	The public legal information, ÖRA, offers legal advice on all legal issues by experienced specialists for people who live in Hamburg and only have a low income. The consultations are currently only taking place in the ÖRA main office (Dammtorstraße 14) by appointment, including those of the district offices. The ÖRA district offices are closed to the public until further notice. The ÖRA also offers out-of-court dispute resolution in civil law matters for all natural and legal persons inside and outside Hamburg. Settlement negotiations in the case of a complicated legal situation and high amounts in dispute are led by special chairmen. The application suspends the statute of limitations. The negotiated settlements are enforceable titles. The ÖRA mediates in criminal proceedings if the accused lives in Hamburg. With mediation, the ÖRA helps in escalating family and inheritance law conflicts as well as disputes in work and business life. All mediators are certified (BAFM / BM). The offer is open to everyone and every woman. Eligibility certificate for counseling assistance: The authorization certificate for counseling assistance from a lawyer in advance of legal proceedings, which may be known from other federal states, does not exist in Hamburg. Under the above conditions, advice from

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	the ÖRA is possible in Hamburg. Legal aid / legal aid: If a legal dispute becomes unavoidable, the ÖRA advises on the possibility of obtaining legal aid / legal aid. The advisors will also explain to you how you can find a competent lawyer for your specific case, as the ÖRA cannot represent you in court.
Erforderliche Unterlagen	For legal advice, you must bring all documents pertaining to the legal case, as well as current proof of income and evidence of expenses (e.g. for rent and maintenance payments, necessary insurance).
Voraussetzungen	low income and low wealth (The income limits are based on the Social Security Code, twelfth book (SGB XII). The calculation is made individually based on the personal situation.) living in Hamburg Work in Hamburg and this employment relationship requires legal advice no lawyer is engaged in this matter no membership in trade unions or interest groups (e.g. tenants' association) through which legal advice can be obtained there is no legal protection insurance
Kosten	The fees are based on the fee schedule for the ÖRA, which can be viewed on the homepage (see links). The specific fees can only be determined on site after reviewing the documents. This is not possible over the phone.
Verfahrensablauf	
Bearbeitungsdauer	
Frist	
weiterführende Informationen	https://www.hamburg.de/oera/kontakt/ https://www.hamburg.de/oera/kontakt/ https://www.hamburg.de/oera https://www.hamburg.de/oera https://www.hamburg.de/oera/aktuelles/ https://www.hamburg.de/oera/aktuelles/ https://justiz.de/service/formular/dateien/zp1a.pdf https://justiz.hamburg.de/contentblob/13936496/213f9694510275a3bd922697f2fb34aa/data/pkh-vordruck.pdf https://www.bmj.de/SharedDocs/Downloads/DE/Formular/Formular_Hinweisblatt_Prozess_Verfahrenskosten

Modul	Sachverhalt
	hilfe.pdf?__blob=publicationFile&v=7 https://justiz.hamburg.de/contentblob/13936494/e983fc8d4894ddc586db0bb7f7da3e26/data/pkh-hinweisblatt.pdf
Hinweise	The consultation of the ÖRA is currently taking place in the ÖRA main office (Dammtorstraße 14) only after prior appointment by telephone - telephone number (040) 42843-3072. In some district offices, counseling also only takes place by appointment. You can find information under the link "District offices of the ÖRA" You can obtain information on out-of-court conciliation proceedings by calling +49 40 42843-4152 or on the ÖRA homepage (see links). Complaints about advice in the ÖRA If you have complaints about advice in the ÖRA, you can contact the ÖRA in writing: Brief description of what you did not like, as well as the date, place and, if necessary, a consultant or other person who was involved. The ÖRA will then respond. Deaf people receive information via the email address Rechtsberatung.oera@soziales.hamburg.de
Rechtsbehelf	
Kurztext	
Ansprechpunkt	
Zuständige Stelle	Authority for Labor, Health, Social Affairs, Family and Integration
Formulare	
Ursprungsportal	Behördenfinder Hamburg, Authority finder Hamburg (Currently this link is only available in german)