

99058015153000

Heruntergeladen am 09.07.2025

<https://fimportal.de/xzufi-services/60462/L100042>

Modul	Sachverhalt
Leistungsschlüssel	99058015153000
Leistungsbezeichnung I	
Leistungsbezeichnung II	Craftsman services; application for the implementation of a mediation procedure
Typisierung	2/3 - Bund: Regelung (2 oder 3), Land/Kommune: Vollzug
Quellredaktion	Bayern
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	
Leistungsgruppierung	
Verrichtungskennung	
SDG-Informationsbereich	
Lagen Portalverbund	
Einheitlicher Ansprechpartner	

Modul	Sachverhalt
Fachlich freigegeben am	08.01.2025
Fachlich freigegeben durch	Bayerisches Staatsministerium für Wirtschaft, Landesentwicklung und Energie (Bavarian State Ministry of Economic Affairs, Regional Development and Energy)
Handlungsgrundlage	http://www.gesetze-im-internet.de/hwo/_91.html http://www.gesetze-im-internet.de/hwo/_91.html
Teaser	In the event of disputes between skilled crafts businesses and their clients, both parties to the dispute can make use of the mediation office set up by the Chamber of Skilled Crafts. This attempts to reach an out-of-court settlement.
Volltext	The chambers of skilled crafts have set up mediation centers and offer skilled crafts businesses and their clients a quick, informal and free procedure for settling disputes out of court. The mediators working there are obliged to be impartial.
Erforderliche Unterlagen	
Voraussetzungen	In order for the mediation procedure to be carried out, the skilled crafts business concerned must be a member of the Chamber of Skilled Crafts and there must be a direct contractual relationship between the skilled crafts business and the client.
Kosten	
Verfahrensablauf	<p>In order to carry out a mediation procedure, a written application for a mediation procedure must be submitted to the Chamber of Skilled Crafts (by letter, fax or e-mail). A corresponding application form can be requested if necessary.</p> <p>In view of the amicable agreement sought in the mediation procedure, it is advisable to describe the situation in the application as objectively as possible and to disclose all material circumstances of the situation. If possible, the applicant should also submit a proposed solution in the application.</p> <p>If the Chamber of Skilled Crafts is responsible for the</p>

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requested mediation procedure and there are no other grounds for refusal to conduct the procedure, the mediation office will forward a copy of the application to the respondent. The respondent is then requested to declare within a period of three weeks after receipt of the letter whether it is willing to participate in the mediation procedure and, if applicable, to comment on the application within this period.

The mediation procedure will only be carried out if the defendant agrees to carry out the mediation procedure.

If the request for willingness to participate in the mediation procedure remains unanswered, the Chamber of Skilled Crafts will approach the respondent again.

If the respondent refuses to carry out a mediation procedure, the mediation body will terminate the procedure.

If the applicant and the respondent agree to conduct the proceedings, mediation will initially take place in writing. If no agreement is reached in the written procedure, an oral hearing can be arranged at the premises of the mediation office. If an oral hearing is arranged, the claimant and defendant must bear the costs incurred.

As the mediation procedure is a voluntary procedure, both the claimant and the defendant may object to the proceedings being conducted or continued at any time. If the dispute between the parties cannot be resolved, the mediation procedure will be discontinued by the Chamber of Skilled Crafts. The claimant and defendant will be informed of the discontinuation of the procedure by the mediation body in writing.

Bearbeitungsdauer

Frist

weiterführende Informationen

Modul	Sachverhalt
Hinweise	
Rechtsbehelf	
Kurztext	
Ansprechpunkt	
Zuständige Stelle	
Formulare	
Ursprungsportal	BayernPortal, BayernPortal