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Consumer Information Act

Heruntergeladen am 27.06.2025

<https://fimportal.de/xzufi-services/9145520/L100040>

Modul	Sachverhalt
Leistungsschlüssel	99118003000000, 99118003000000
Leistungsbezeichnung I	Consumer Information Act
Leistungsbezeichnung II	
Typisierung	2/3 - Bund: Regelung (2 oder 3), Land/Kommune: Vollzug
Quellredaktion	Niedersachsen
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	
Leistungsgruppierung	
Verrichtungskennung	
SDG-Informationsbereich	
Lagen Portalverbund	Verbraucherschutz (1150300), Verbraucherschutz (2140100)
Einheitlicher Ansprechpartner	Nein

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Fachlich freigegeben am	02.11.2012
Fachlich freigegeben durch	Lower Saxony State Office for Consumer Protection and Food Safety
Handlungsgrundlage	http://www.gesetze-im-internet.de/vig/ http://www.gesetze-im-internet.de/vig/
Teaser	
Volltext	<p>The Act to Improve Health-Related Consumer Information (VIG), or Consumer Information Act for short, entered into force on 1 May 2008. Since then, the food control authorities of the Länder have in principle been obliged to grant consumers the right to information. This right to information has been extended by the amendment of the law since September 2012. In the future, consumers will not only be able to obtain information about food, feed and consumer goods, cosmetics or wine, but also about technical consumer products within the meaning of the Product Safety Act, such as household appliances, furniture or DIY articles.</p> <p>The information is provided by the competent body upon request, the application should contain the name and address of the applicant, as well as specific information on the question. The rejection of major applications is possible in accordance with section 4 para. 3 VIG.</p> <p>The right to receive information for everyone includes:</p> <ul style="list-style-type: none"> • inadmissible derogations from feed and food law, • hazards/risks posed by products or consumer products to consumers; • access to data on the composition and nature of products and consumer products; • labelling, provenance, use, manufacture and treatment of products and consumer products; • Starting materials and the processes used for the extraction of starting materials • Monitoring measures, evaluation of these activities, statistics on infringements.

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The right to the provision of information must be fulfilled, provided that there are no grounds for exclusion or limitation, which may arise in particular from § 3 VIG.

VIG also includes the option of actively informing consumers without a request from the competent authority. With the amendment of the Food, Consumer Articles and Feed Code (LFBG), all legal violations due to limit value exceedances are published by the competent authority.

The published data must be secured: Therefore, publication may only take place if two independent analysis results from accredited laboratories are available. All other violations, for example against hygiene regulations, will also be published if a fine of at least 350.00 euros is to be expected.

In the case of active publication, the following applies: Affected companies must always be consulted beforehand. Exceptions are only permitted in case of imminent danger.

http://www.gesetze-im-internet.de/vig/_3.html

http://www.gesetze-im-internet.de/vig/_4.html

<https://www.verstoesse.lebensmittel-futtermittel-sicherheit.niedersachsen.de/startseite/>

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Erforderliche Unterlagen

Documents may be required. Please contact the competent authority.

Voraussetzungen

Kosten

Consumer inquiries up to an administrative expense of 250.00 euros are free of charge.

If there is a violation of the law by a company, the inquiries are free of charge up to an amount of 1,000.00 euros.

In all other respects, there is a full obligation to pay

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	costs. Before charging costs, the applicant should be informed of their expected amount. He has the right to withdraw or restrict his application.
Verfahrensablauf	
Bearbeitungsdauer	
Frist	Deadlines may have to be observed. Please contact the competent authority.
weiterführende Informationen	
Hinweise	<p>If the interests of third parties are affected by the application, the persons concerned will be heard and can comment. This extends the decision-making deadlines for the competent authority by a further month. This can increase processing times.</p> <p>Hearings may also take place at short notice and orally. In the case of infringements of the law and in other cases of particular urgency, the competent authority may even dispense entirely with a hearing.</p>
Rechtsbehelf	<p>Objections and actions for avoidance do not have suspensive effect in the case of requests for information pursuant to section 2 para. 1 sentence 1 no. 1 of the Act for the Improvement of Health-Related Consumer Information (VIG).</p> <p>http://www.gesetze-im-internet.de/vig/_2.html http://www.gesetze-im-internet.de/vig/_2.html</p>
Kurztext	
Ansprechpunkt	<p>The responsibility lies with</p> <ul style="list-style-type: none"> • the district, the independent city, the Hanover region and the Zweckverband Veterinäramt JadeWeser • at the Lower Saxony State Office for Consumer Protection and Food Safety (LAVES) • at the Lower Saxony Ministry of Food, Agriculture, Consumer Protection and Regional Development (ML) • at the respective State Trade Inspectorate <p>In order to be able to assess which body is the right</p>

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contact person for an enquiry under the Act on the Improvement of Health-Related Consumer Information (VIG), the tasks of these bodies relating to VIG are listed on the website on the Internet.

<http://www.laves.niedersachsen.de/>

<https://www.ml.niedersachsen.de/startseite/>

https://www.gewerbeaufsicht.niedersachsen.de/startseite/wir_uber_uns_aktuelles_lokal/gewerbeaufsichtsamt_er/zustaendigkeitsbereiche-der-staatlichen-gewerbeaufsichtsaeamter-in-niedersachsen-52142.html

<http://www.laves.niedersachsen.de/>

<https://www.ml.niedersachsen.de/startseite/>

https://www.gewerbeaufsicht.niedersachsen.de/startseite/wir_uber_uns_aktuelles_lokal/gewerbeaufsichtsamt_er/zustaendigkeitsbereiche-der-staatlichen-gewerbeaufsichtsaeamter-in-niedersachsen-52142.html

Zuständige Stelle

Formulare

It should be noted that the requested information/information results from the informal application as clearly and unambiguously as possible.

An application should contain:

- specific name of the product (e.g. lead contamination in toy dolls of brand XY);
- specific period of time (e.g. test results for a specific product from a certain time;
- are manufacturer's specifications required?;
- spatial limitation (e.g. restriction to products in certain food markets).

Unless the request clearly indicates this, clarification is necessary so that the processing time may be extended.

Ursprungsportal

Consumer Information Act,
Verbraucherinformationsgesetz