

99108021224000, 99108021224000

# Report defective traffic signs or traffic lights

Heruntergeladen am 06.07.2025

<https://fimportal.de/xzufi-services/8970209/L100039>

| Modul                     | Sachverhalt                                                                                                                                                                 |
|---------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Leistungsschlüssel        | 99108021224000, 99108021224000                                                                                                                                              |
| Leistungsbezeichnung I    | Report defective traffic signs or traffic lights                                                                                                                            |
| Leistungsbezeichnung II   | Report defective traffic signs or traffic lights                                                                                                                            |
| Typisierung               | 2/3 - Bund: Regelung (2 oder 3), Land/Kommune: Vollzug                                                                                                                      |
| Quellredaktion            | Rheinland-Pfalz                                                                                                                                                             |
| Freigabestatus Katalog    | unbestimmter Freigabestatus                                                                                                                                                 |
| Freigabestatus Bibliothek | fachlich freigegeben (gold)                                                                                                                                                 |
| Begriffe im Kontext       |                                                                                                                                                                             |
| Leistungstyp              | Leistungsobjekt mit Verrichtung                                                                                                                                             |
| Leistungsgruppierung      | Straßenverkehr (108)                                                                                                                                                        |
| Verrichtungskennung       | Behebung (224)                                                                                                                                                              |
| SDG-Informationsbereich   | Inanspruchnahme von öffentlichen Dienstleistungen, z. B. Gas-, Strom-, Wasserversorgung, Beseitigung von Haushaltsabfällen, Telekommunikationsdienstleistungen und Internet |

| Modul                         | Sachverhalt                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
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| Lagen Portalverbund           | Engagement und Beteiligung (1100100), Erschließung und Infrastruktur (2050300)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Einheitlicher Ansprechpartner | Nein                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Fachlich freigegeben am       | 20.09.2024                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Fachlich freigegeben durch    | Federal Ministry for Digital and Transport Affairs (BMDV)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Handlungsgrundlage            | <a href="https://www.gesetze-im-internet.de/stvo_2013/_45.html">https://www.gesetze-im-internet.de/stvo_2013/_45.html</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Teaser                        | Have you noticed a defective or damaged traffic sign on the road? Then you can report it.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Volltext                      | <p>Traffic on public roads is regulated by traffic signs and traffic facilities for reasons of safety and order, climate and environmental protection, health and urban development.</p> <p>Traffic signs include, for example</p> <ul style="list-style-type: none"> <li>• Traffic signs</li> <li>• road markings</li> <li>• traffic lights</li> </ul> <p>Traffic facilities are, for example</p> <ul style="list-style-type: none"> <li>• red and white striped barriers</li> <li>• Bollards and barrier railings</li> <li>• parking ticket machines</li> </ul> <p>Your road traffic authority is responsible for traffic signs and equipment. Defective or improperly installed traffic signs or traffic lights can be a danger on the road. The road traffic authority relies on faults being reported promptly.</p> <p>If you notice a fault or damage, you can report it.</p> <p>This may concern, for example</p> <ul style="list-style-type: none"> <li>• Traffic lights failure faulty timing Individual lights defective Call button defective Signal tone for blind and</li> </ul> |

| Modul                        | Sachverhalt                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                              | <p>visually impaired people defective Traffic light pole twisted or crooked</p> <ul style="list-style-type: none"> <li>• Traffic signs Traffic sign destroyed, dirty or covered with stickers Traffic sign with anti-constitutional symbols Traffic sign faded Pole twisted or crooked Traffic sign overgrown</li> <li>• Defective crosswalk lighting</li> </ul> <p>Describe the damage and give an exact location. Ideally, you should document the damage with a photo. You must make sure that you own the rights to the photo and that no persons or license plates are recognizable.</p>                                                              |
| Erforderliche Unterlagen     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Voraussetzungen              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Kosten                       | There are no costs.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Verfahrensablauf             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Bearbeitungsdauer            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Frist                        | There is no deadline.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| weiterführende Informationen |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Hinweise                     | There are no indications or special features.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Rechtsbehelf                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Kurztext                     | <ul style="list-style-type: none"> <li>• Malfunction of traffic signs and traffic facilities Remedy</li> <li>• Traffic signs (VZ) and traffic facilities (VE) regulate traffic on public roads</li> <li>• Traffic signs are for example Traffic signs road markings traffic lights</li> <li>• Traffic facilities are, for example red and white striped barriers Bollards and barrier railings parking ticket machines</li> <li>• Defective or improperly installed traffic signs or traffic lights can be a traffic hazard</li> <li>• Defects can be reported by citizens</li> <li>• Defects and faults can affect, for example traffic lights</li> </ul> |

| Modul             | Sachverhalt                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
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|                   | <p>failure faulty timing Individual lights defective Call button defective Signal tone for blind or visually impaired people defective Traffic light pole twisted or crooked Traffic signs Traffic sign destroyed, dirty or covered with stickers Traffic sign with anti-constitutional symbols Traffic sign faded Pole twisted or crooked Traffic sign overgrown Defective crosswalk lighting</p> <ul style="list-style-type: none"> <li>• Description of the damage and location is required</li> <li>• Documentation with photo also possible</li> <li>• Responsible: competent road traffic authority</li> </ul> |
| Ansprechpunkt     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Zuständige Stelle |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Formulare         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Ursprungsportal   | Defekte Verkehrsschilder oder Ampeln melden, Report defective traffic signs or traffic lights                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |