

99146001153018, 99146001153018

# Counselling telephone "Number against grief"

Heruntergeladen am 06.07.2025

<https://fimportal.de/xzufi-services/8969210/L100039>

Modul	Sachverhalt
Leistungsschlüssel	99146001153018, 99146001153018
Leistungsbezeichnung I	Counselling telephone "Number against grief"
Leistungsbezeichnung II	
Typisierung	7 - Service- und Sonderrufnummern
Quellredaktion	Rheinland-Pfalz
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	Sonderleistungen (146)
Verrichtungskennung	Einrichtung (153)
SDG-Informationsbereich	
Lagen Portalverbund	
Einheitlicher Ansprechpartner	Nein

Modul	Sachverhalt
Fachlich freigegeben am	29.07.2020
Fachlich freigegeben durch	MFFJIV
Handlungsgrundlage	
Teaser	Do you have worries and problems? The number can help minors and parents against grief.
Volltext	<p>On 116 111 or 0800 – 111 0 333, children and young people can talk to qualified counsellors about any conceivable problem, anonymously and free of charge from landlines and mobile phones. If necessary, they can also refer you to a counselling centre nearby. The nationwide toll-free children's and youth telephone is Monday to Saturday from 14:00 to 20:00.</p> <p>On Saturdays from 2 p.m. to 8 p.m., young people between the ages of 16 and 21 are on the phone, because many young people find it easier to talk to other young people about their worries and problems. An alternative to talking on the phone is the free and confidential email consultation of the "number against grief". Around the clock and in a password-protected area can be written to the consulting team. The response is usually within one to two days.</p> <p>A special parents' telephone is also available for parents and other parents. Here, those affected receive - if desired anonymously - assistance in all questions relating to education. The parents' telephone can be reached nationwide under the toll-free number 0800/111 0 550 Monday to Friday from 9:00 to 17:00 and Tuesdays and Thursdays until 19:00.  <a href="https://www.nummergegenkummer.de">https://www.nummergegenkummer.de</a>  <a href="https://www.nummergegenkummer.de">https://www.nummergegenkummer.de</a></p>
Erforderliche Unterlagen	None.
Voraussetzungen	
Kosten	Calling the numbers is free of charge.
Verfahrensablauf	Tell us what happened - the employees listen to you

Modul	Sachverhalt
	and think together with you what the next step could be.
Bearbeitungsdauer	
Frist	
weiterführende Informationen	
Hinweise	In addition, the telephone pastoral care of the Christian churches under 0800-111 0 111 and 0800-111 0 222 and 116 123 offers free advice nationwide around the clock.
Rechtsbehelf	
Kurztext	<p>If children and young people feel alone with their problems and worries, there is a contact person on the number against grief 116 111 or 0800 – 111 0 333 .</p> <p>For parents and other guardians, a parents' telephone number is set up for all questions on the subject of education at 0800 – 111 0 550 .</p>
Ansprechpunkt	<p>Children and young people should contact the children's and young people's telephone number on the toll-free number: 116 111 or 0800/111 0 333 or the em@il counselling service.</p> <p>Parents can contact the parents' telephone number on the toll-free number 0800/111 0 550.</p>
Zuständige Stelle	None. It is a nationwide hotline.
Formulare	
Ursprungsportal	Counselling telephone "Number against grief", Beratungstelefon "Nummer gegen Kummer"