

99106001146000

Citizens' hotline for long-term care insurance

Heruntergeladen am 18.07.2025

<https://fimportal.de/xzufi-services/238752074/L100039>

Modul	Sachverhalt
Leistungsschlüssel	99106001146000
Leistungsbezeichnung I	Citizens' hotline for long-term care insurance
Leistungsbezeichnung II	Citizens' hotline for long-term care insurance
Typisierung	2/3 - Bund: Regelung (2 oder 3), Land/Kommune: Vollzug
Quellredaktion	Rheinland-Pfalz
Freigabestatus Katalog	fachlich freigegeben (gold)
Freigabestatus Bibliothek	fachlich freigegeben (gold)
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	Pflegeversicherung (106)
Verrichtungskennung	Aufklärung und Beratung (146)
SDG-Informationsbereich	
Lagen Portalverbund	Pflege (1130400)
Einheitlicher	

Modul	Sachverhalt
Ansprechpartner	Nein
Fachlich freigegeben am	19.10.2021
Fachlich freigegeben durch	MWG
Handlungsgrundlage	https://www.gesetze-im-internet.de/sgb_11/_7.html https://www.bgbl.de/Xaver/start.xav?startbk=Bundesanzeiger_BGBI&bk=Bundesanzeiger_BGBI&start=%2F%2F%5B%40attr_id%3D%27bgbl112s2246.pdf%27%5D https://www.gesetze-im-internet.de/sgb_11/_7.html https://www.bgbl.de/Xaver/start.xav?startbk=Bundesanzeiger_BGBI&bk=Bundesanzeiger_BGBI&start=%2F%2F%5B%40attr_id%3D%27bgbl112s2246.pdf%27%5D
Teaser	The long-term care insurance funds must inform insured persons and relatives or partners about the issue of the need for long-term care, in particular about the benefits provided by the long-term care insurance funds and the benefits and assistance provided by other institutions, in a way that they can understand.
Volltext	Long-term care insurance funds must • provide information and advice on a healthy lifestyle that prevents the need for long-term care. • encourage participation in health-promoting measures. • provide information on issues relating to the need for long-term care. • to draw attention to the right to comprehensive care advice (§ 7a SGB XI). • provide information about the nearest care support center. to provide service and price comparison lists of outpatient and inpatient care facilities as well as offers for support in everyday life.
Erforderliche Unterlagen	
Voraussetzungen	
Kosten	There are no fees.

Modul	Sachverhalt
Verfahrensablauf	
Bearbeitungsdauer	
Frist	
weiterführende Informationen	
Hinweise	The information on the Care Reinforcement Act valid from 01.01.2017 can be found in the service description below: https://bus.rlp.de/detail?areald=&pstId=8959209&ould=&infotype=0 https://bus.rlp.de/detail?areald=&pstId=8959209&ould=&infotype=0
Rechtsbehelf	
Kurztext	
Ansprechpunkt	Please contact the Federal Ministry of Health - Bonn or Berlin office. Alternatively, you can also call the citizens' hotline for long-term care insurance on +49 30 3406066-02.
Zuständige Stelle	Federal Ministry of Health - Bonn Office Rochusstraße 1 53123 Bonn Phone: +49 228 99441-0 Fax: +49 228 99441-1921 E-mail: info@bmg.bund.de Federal Ministry of Health - Berlin office Friedrichstrasse 108 Wilhelmstraße 54 10117 Berlin (Mitte) Phone: +49 30 18441-0 Fax: +49 30 18441-1921 E-mail: info@bmg.bund.de Citizens' hotline for long-term care insurance Phone: +49 30 3406066-02 Service hours: Mon - Thu 08:00 - 18:00 Fri 08:00 - 15:00 Barrier-free access: Advice service for the deaf and hearing-impaired - telephone for writing Phone: +49 30 3406066-09

Modul

Sachverhalt

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de
<https://www.bundesgesundheitsministerium.de/service/kontakt.html>
<https://www.bundesgesundheitsministerium.de/service/kontakt.html>

Formulare

Ursprungsportal

Bürgertelefon zur Pflegeversicherung, Citizens' hotline
for long-term care insurance