

99089118013000, 99089118013000

Contacting the central cybercrime contact point (ZAC service) for the business community

Heruntergeladen am 31.05.2025

<https://fimportal.de/xzufi-services/220911325/L100038>

Modul	Sachverhalt
Leistungsschlüssel	99089118013000, 99089118013000
Leistungsbezeichnung I	Contacting the central cybercrime contact point (ZAC service) for the business community
Leistungsbezeichnung II	Contacting the central cybercrime contact point (ZAC service) for the business community
Typisierung	7 - Service- und Sonderrufnummern
Quellredaktion	Thüringen
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	Sicherheit und Ordnung (089)
Verrichtungskennung	Informationserteilung (013)
SDG-Informationsbereich	

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Lagen Portalverbund	
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	25.06.2019
Fachlich freigegeben durch	Federal Ministry of the Interior, for Building and Home Affairs
Handlungsgrundlage	https://www.gesetze-im-internet.de/stgb/_202a.html https://www.gesetze-im-internet.de/stgb/_263a.html https://www.gesetze-im-internet.de/stgb/_303a.html
Teaser	If your company has become a victim of cybercrime, i.e. computer or Internet crime, you can contact the "Zentrale Ansprechstelle Cybercrime" (ZAC service).
Volltext	In each federal state there is a "Central Cybercrime Contact Point" (ZAC office) for the economy. The ZAC offices are located in the state criminal investigation departments. Cybercrime is all criminal offences that are directed against the Internet, data networks, IT systems and their data or that are committed by means of IT, for example: • Data/identity theft, • data theft, • Online blackmail by means of: • DDoS (Distributed Denial of Service) or • Ransomware/crypto Trojans, • Man-in-the-middle attack and • CEO Fraud. You can also get in touch if you would like advice on cybercrime prevention measures. The ZAC service in the state in which your company is located is responsible for you.
Erforderliche Unterlagen	none
Voraussetzungen	• Your company has become a victim of cybercrime or

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	You would like advice on measures to prevent cybercrime.
Kosten	none
Verfahrensablauf	If your company has become a victim of cybercrime or if you would like advice on measures to prevent cybercrime, you can contact your ZAC service by telephone or e-mail. The further procedure then depends on the individual case.
Bearbeitungsdauer	none
Frist	none
weiterführende Informationen	
Hinweise	
Rechtsbehelf	
Kurztext	- Cybercrime information provision - Companies that have become victims of cybercrime can contact the Central Cybercrime Contact Point (ZAC). - ZAC offices exist in every federal state and have been set up at the state criminal investigation offices. - Cybercrime includes all criminal offences that: - are directed against the Internet, data networks, IT systems and their data or - are committed by means of IT. - It is also possible to contact the ZAC office for advice on measures to prevent cybercrime. - responsible: ZAC services of the police forces of the federal states and the federal government for the economy.
Ansprechpunkt	
Zuständige Stelle	
Formulare	Forms: none Online procedure possible: no Written form required: no

Modul

Sachverhalt

Personal appearance required: no

Ursprungsportal

Contacting the central cybercrime contact point (ZAC service) for the business community, Zentrale Ansprechstelle Cybercrime (ZAC-Dienststelle) für die Wirtschaft kontaktieren