

99008004011001, 99008004011001

Online ID card function Change PIN

Heruntergeladen am 08.06.2025

<https://fimportal.de/xzufi-services/213400721/L100038>

Modul	Sachverhalt
Leistungsschlüssel	99008004011001, 99008004011001
Leistungsbezeichnung I	Online ID card function Change PIN
Leistungsbezeichnung II	
Typisierung	2/3 - Bund: Regelung (2 oder 3), Land/Kommune: Vollzug
Quellredaktion	Thüringen
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	Personalausweis (008)
Verrichtungskennung	Änderung (011)
SDG-Informationsbereich	Dokumente, die von Unionsbürgern, ihren Familienmitgliedern, die keine Unionsbürger sind, allein reisenden Minderjährigen und Nicht-Unionsbürgern bei grenzüberschreitenden Reisen innerhalb der Union verlangt werden (Personalausweis, Visum, Pass)

Modul	Sachverhalt
Lagen Portalverbund	Ausweise (1070100)
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	01.09.2022
Fachlich freigegeben durch	Thuringian Ministry of the Interior and Local Affairs
Handlungsgrundlage	https://www.gesetze-im-internet.de/pauswg/_27.html https://www.gesetze-im-internet.de/pauswv/_20.html https://www.gesetze-im-internet.de/pauswv/_21.html https://www.gesetze-im-internet.de/pauswv/_36b.htm https://www.gesetze-im-internet.de/pauswg/_27.html https://www.gesetze-im-internet.de/pauswv/_20.html https://www.gesetze-im-internet.de/pauswv/_21.html https://www.gesetze-im-internet.de/pauswv/_36b.htm
Teaser	You can activate your online ID card function free of charge.
Volltext	Since 15.07.2017, the identity card has been issued as standard with activated online ID function (also called eID function) to persons aged 16 and over; eID cards can be obtained by EU citizens and nationals of the European Economic Area aged 16 and over with electronic proof of identity function since 01.01.2021. In order to be able to identify oneself online with companies and authorities, an activated eID function and the PIN are required. If your own PIN has been set but forgotten, or if you have misplaced your PIN letter, or if the online ID function has not yet been activated, you can either • use the electronic PIN reset and activation service (currently still in a first beta version) or • contact your ID card or eID card authority. With the help of the PIN reset service, holders of an ID card or eID card who have a registration address in Germany can reset the PIN of their online ID card

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	themselves. Holders of an ID card with a German registration address can also activate the online ID card themselves. Since eID cards can only ever be applied for from the age of 16 with an activated online ID card, this activation service is only available for the ID card that persons who are not yet required to have an ID card can also possess, but without an activated online ID card, or which may have been issued with a deactivated eID function before July 15, 2017 due to the option available at that time. The PIN reset and activation service is an additional offer; the option of having the online ID card activated or a new PIN set at the ID card or eID card authority continues to exist.
Erforderliche Unterlagen	Identity card
Voraussetzungen	• The following requirements apply to the person applying: • You are the holder of an identity card or an eID card. • When using the PIN reset and activation service: • You have a current registered address in Germany. • You need a suitable smartphone or reader. • AusweisApp2 must be installed.
Kosten	There are no fees to pay.
Verfahrensablauf	You can request the PIN reset letter online. You receive the letter in person via "POSTIDENT" delivery or pick it up at a post office branch within seven working days. In both cases, you identify yourself with an official and valid identification document (ID card or passport). For security reasons, the letter will then be delivered by mail as "registered mail, hand-delivered" to the registration address in Germany stored in the chip of the ID card or eID card. You can also contact the identity card or eID card authority.
Bearbeitungsdauer	
Frist	

Modul	Sachverhalt
weiterführende Informationen	
Hinweise	
Rechtsbehelf	
Kurztext	• electronic proof of identity activation • Online identification is possible through chip in ID card • Citizens can complete digitally offered administrative services and business services online • Chip is present in all ID cards • Online identification is possible with every identity card if the online identification is activated • since July 2017, the online ID card is activated by default in newly issued ID cards • the online ID card becomes ready for use by setting the six-digit PIN chosen by the card holder himself/herself • Activation required for ID cards issued before July 2017, if not done upon collection or later • Activation not possible if the person is under 16 years old • Procedure possible online: s. [www.pin-ruecksetzbrief-bestellen](https://www.pin-ruecksetzbrief-bestellen.de/) • responsible: Citizen's Office at the main place of residence
Ansprechpunkt	If you have forgotten your PIN or it has been blocked, please contact your ID card authority.
Zuständige Stelle	
Formulare	
Ursprungsportal	Online ID card function Change PIN, Online-Ausweisfunktion PIN ändern