

99107105041000, 99107105041000

File a complaint about statutory social security

Heruntergeladen am 24.05.2025

<https://fimportal.de/xzufi-services/401612687/L100008>

Modul	Sachverhalt
Leistungsschlüssel	99107105041000, 99107105041000
Leistungsbezeichnung I	File a complaint about statutory social security
Leistungsbezeichnung II	File a complaint about statutory social security
Typisierung	3 - Bundesaufsichtsverwaltung: Regelung
Quellredaktion	Sachsen-Anhalt
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	fachlich freigegeben (silber)
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	Sozialleistungen (107)
Verrichtungskennung	Einleitung (041)
SDG-Informationsbereich	Rechte und Pflichten im Bereich der sozialen Sicherheit in der Union, auch im Zusammenhang mit Renten
Lagen Portalverbund	Außergerichtliche Verfahren und Streitschlichtung (1150100)

Modul	Sachverhalt
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	04.03.2022
Fachlich freigegeben durch	Lower Saxony Ministry for Social Affairs, Health and Equality
Handlungsgrundlage	https://www.gesetze-im-internet.de/sgb_4/_87.html https://www.gesetze-im-internet.de/sgb_4/_88.html https://www.gesetze-im-internet.de/sgb_4/_89.html https://www.gesetze-im-internet.de/sgb_4/_90.html https://www.gesetze-im-internet.de/sgb_4/_90a.html https://www.gesetze-im-internet.de/sgb_4/_87.html https://www.gesetze-im-internet.de/sgb_4/_88.html https://www.gesetze-im-internet.de/sgb_4/_89.html https://www.gesetze-im-internet.de/sgb_4/_90.html https://www.gesetze-im-internet.de/sgb_4/_90a.html
Teaser	If you file a complaint about statutory social insurance carriers with the competent supervisory authority, it will investigate the conduct of the insurance carrier within the framework of legal supervision for potential violations of the law and work towards their rectification.
Volltext	By filing a complaint, you can have potential legal violations on the part of the statutory social insurance agency investigated by the competent supervisory authority. The supervisory authority is legally authorized to request all necessary documents from the statutory social insurance agency and to examine them for legal violations. If a legal violation is found in the process, it must be remedied by the statutory social insurance agency. You will receive a letter from the supervisory authority about the result of the examination.
Erforderliche Unterlagen	None. However, a written description of the facts is useful.
Voraussetzungen	
Kosten	Gebühr: Es fallen keine Kosten an
Verfahrensablauf	After receipt of your complaint by the competent

Modul

Sachverhalt

supervisory authority, you will first receive an acknowledgement.

If necessary, the social insurance agency concerned will then be asked to comment on your complaint.

The supervisory authority then examines the statement and all related documents for legal violations. Once the supervisory review has been completed, you will receive a response with the result of the review.

Bearbeitungsdauer

4 - 6 Woche(n)

The duration of the processing depends on the scope and complexity of the individual case. A duration of at least four to six weeks is to be expected.

Frist

weiterführende Informationen

Hinweise

Consideration of the complaint does not constitute legal advice, nor is it a substitute for an appeal or lawsuit.

The supervisory authority only takes action in the public interest. The competent supervisory authority is therefore not obliged to take action after a complaint has been lodged.

If there is a violation of the law, the competent supervisory authority shall act to ensure that it is remedied by the statutory social security institution. However, the supervisory authority cannot make any decisions in place of the social insurance institution.

If the complainant seeks a change in the law, he or she must contact the competent federal ministry directly.

If the statutory social insurance agency covers more than three federal states, the Federal Social Security Office is responsible. If not, then as a rule the respective social ministry of the state.

Rechtsbehelf

Modul	Sachverhalt
Kurztext	\- whole benefit title: complaint about statutory social security institutions. \- Necessary documents in case of complaint include, if possible, a written description of the facts of the case and documents that may be relevant to the facts of the case. \- The competent supervisory authority reviews the conduct of the statutory social insurance agency for violations of the law and works to ensure that the insurance agency rectifies the violation of the law. \- The complainant receives notification of the review result at the end of the review. \- Competent authority: the supreme administrative authority responsible for social security in the state in which the state-unaffiliated insurance carrier has its registered office. If it is not a state-unmediated insurance carrier, the complaint must be addressed to the Federal Social Security Office.
Ansprechpunkt	Ministry of Labor, Social Affairs, Health and Equality
Zuständige Stelle	
Formulare	
Ursprungsportal	File a complaint about statutory social security, Beschwerde über gesetzliche Sozialversicherung einreichen