

99146002000000, 99146002000000

Single authority number 115

Heruntergeladen am 08.06.2025

<https://fimportal.de/xzufi-services/388758078/L100008>

Modul	Sachverhalt
Leistungsschlüssel	99146002000000, 99146002000000
Leistungsbezeichnung I	Single authority number 115
Leistungsbezeichnung II	
Typisierung	7 - Service- und Sonderrufnummern
Quellredaktion	Sachsen-Anhalt
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt
Leistungsgruppierung	Sonderleistungen (146)
Verrichtungskennung	
SDG-Informationsbereich	
Lagen Portalverbund	
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	05.05.2014

Modul	Sachverhalt
Fachlich freigegeben durch	115 Business and Coordination Office, Federal Ministry of the Interior - Department O 8
Handlungsgrundlage	
Teaser	
Volltext	You can use 115 to get answers to the most frequently asked questions from public authorities. It does not matter which authority, administrative level or jurisdiction is involved. For example: • I have bought a new car, when is the registration office open? • Where can I apply for my new identity card? • How can I apply for BAföG? • Where can I obtain information from the population register? • How do I register a business? The aim of 115 is to answer your questions at the first contact. If this is not possible, you will receive a response within 24 hours during the service hours, either by e-mail, fax or phone call. This is guaranteed by the 115 service promise. The time-consuming search for responsibilities and individual telephone numbers is no longer necessary. Most inquiries can be answered immediately, so that you do not have to contact the administration a second time with the same request. Unnecessary visits to the authorities are avoided. For deaf and hearing-impaired people, 115 can be reached via a sign language telephone.
Erforderliche Unterlagen	none
Voraussetzungen	none
Kosten	115 can usually be reached at landline rates and is included in many flat rates.
Verfahrensablauf	

Modul	Sachverhalt
Bearbeitungsdauer	Inquiries are regularly answered immediately. If this is not possible, a response will be provided within 24 hours during service hours.
Frist	
weiterführende Informationen	Each administration decides for itself whether to participate in the 115. https://www.115.de/DE/ueber_115/Erreichbarkeit_115/erreichbarkeit_115_node.html;js https://www.115.de/DE/Gebaerdentelefon/gebaerdentelefon_node.html https://www.facebook.com/115.WirliebenFragen https://www.youtube.com/user/ProjektD115 https://www.115.de/DE/ueber_115/Erreichbarkeit_115/erreichbarkeit_115_node.html;js https://www.115.de/DE/Gebaerdentelefon/gebaerdentelefon_node.html https://www.facebook.com/115.WirliebenFragen https://www.youtube.com/user/ProjektD115
Hinweise	115 provides general information on administrative services. Information on current administrative procedures or legal advice is not possible.
Rechtsbehelf	
Kurztext	The telephone number 115 provides you with answers to the most frequently asked questions from public authorities. It does not matter which authority, administrative level or responsibility is involved. The aim of 115 is to answer your questions at the first contact. If this is not possible, you will receive a response within 24 hours during the service hours, either by e-mail, fax or call-back, as you wish. This is guaranteed by the 115 service promise. For deaf and hearing-impaired people, 115 can be reached via a sign language telephone.
Ansprechpunkt	**Uniform public authority number** Tel.: 115

Modul

Sachverhalt

Plain text telephone: +49 30 221911-016
 ISDN Videophone: +49 30 188080-805
 Sign language telephone:
 115@gebaerdentelefon.d115.de

Mon 08:00 - 18:00
 Tue 08:00 - 18:00
 Wed 08:00 - 18:00
 Thu 08:00 - 18:00
 Fri 08:00 - 18:00

****Organisation of the Uniform Public Authority
 Number 115:****

115 business and coordination office
 at the Federal Ministry of the Interior
 Alt-Moabit 101 D
 10559 Berlin
 Tel. : +49 30 186812535 (business)
 E-mail : 115@bmi.bund.de
 (business)

Zuständige Stelle

Formulare

Ursprungsportal

Einheitliche Behördennummer 115, Single authority
 number 115