

99146001153005, 99146001153005

Violence against women helpline

Heruntergeladen am 27.06.2025

<https://fimportal.de/xzufi-services/121423150/L100002>

Modul	Sachverhalt
Leistungsschlüssel	99146001153005, 99146001153005
Leistungsbezeichnung I	Violence against women helpline
Leistungsbezeichnung II	Violence against women helpline
Typisierung	7 - Service- und Sonderrufnummern
Quellredaktion	Nordrhein-Westfalen
Freigabestatus Katalog	fachlich freigegeben (gold)
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	Sonderleistungen (146)
Verrichtungskennung	Einrichtung (153)
SDG-Informationsbereich	
Lagen Portalverbund	
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	10.11.2016

Modul	Sachverhalt
Fachlich freigegeben durch	BMFSFJ service team Topic group B
Handlungsgrundlage	https://www.gesetze-im-internet.de/hilfetelefon/index.html
Teaser	
Volltext	If you are a woman affected by physical or psychological violence, the helpline offers you free initial advice and information on possible help. The helpline is aimed in particular at • Women who are affected or threatened by violence, • People from the social environment of women who are affected or threatened by violence, • People who are confronted with violence against women in the course of their professional or voluntary work, e.g. counseling, support or intervention. The help hotline is barrier-free and multilingual. You will receive telephone advice, information and, if necessary, referral to local support facilities by qualified female specialists. Help is anonymous and confidential and is also offered by e-mail and chat. Advice is also available in German sign language.
Erforderliche Unterlagen	none
Voraussetzungen	
Kosten	none
Verfahrensablauf	
Bearbeitungsdauer	
Frist	
weiterführende Informationen	https://www.hilfetelefon.de
Hinweise	
Rechtsbehelf	
Kurztext	If you are a woman affected or threatened by violence, the helpline offers you a free initial consultation and

Modul	Sachverhalt
	information on possible help.
Ansprechpunkt	You can reach the helpline on the free number 116 016 around the clock, even at weekends and on public holidays - 365 days a year. You can also get advice by email, chat or in sign language on the website https://www.hilfetelefon.de/das-hilfetelefon/beratung/e-mail-beratung.html.
Zuständige Stelle	
Formulare	
Ursprungsportal	Hilfetelefon Gewalt gegen Frauen, Violence against women helpline