

99108021224000, 99108021224000

Report defective traffic signs or traffic lights

Heruntergeladen am 27.06.2025

<https://fimportal.de/xzufi-services/121399725/L100002>

Modul	Sachverhalt
Leistungsschlüssel	99108021224000, 99108021224000
Leistungsbezeichnung I	Report defective traffic signs or traffic lights
Leistungsbezeichnung II	Report defective traffic signs or traffic lights
Typisierung	2/3 - Bund: Regelung (2 oder 3), Land/Kommune: Vollzug
Quellredaktion	Nordrhein-Westfalen
Freigabestatus Katalog	unbestimmter Freigabestatus
Freigabestatus Bibliothek	fachlich freigegeben (gold)
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	Straßenverkehr (108)
Verrichtungskennung	Behebung (224)
SDG-Informationsbereich	Inanspruchnahme von öffentlichen Dienstleistungen, z. B. Gas-, Strom-, Wasserversorgung, Beseitigung von Haushaltsabfällen, Telekommunikationsdienstleistungen und Internet

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Lagen Portalverbund	Erschließung und Infrastruktur (2050300), Engagement und Beteiligung (1100100)
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	20.09.2024
Fachlich freigegeben durch	Federal Ministry for Digital and Transport Affairs (BMDV)
Handlungsgrundlage	https://www.gesetze-im-internet.de/stvo_2013/_45.html
Teaser	Have you noticed a defective or damaged traffic sign on the road? Then you can report it.
Volltext	Traffic on public roads is regulated by traffic signs and traffic facilities for reasons of safety and order, climate and environmental protection, health and urban development. Traffic signs include, for example • Traffic signs • road markings • traffic lights Traffic facilities are, for example • red and white striped barriers • Bollards and barrier railings • parking ticket machines Your road traffic authority is responsible for traffic signs and equipment. Defective or improperly installed traffic signs or traffic lights can be a danger on the road. The road traffic authority relies on faults being reported promptly. If you notice a fault or damage, you can report it. This may concern, for example • Traffic lights failure faulty timing Individual lights defective Call button defective Signal tone for blind and

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visually impaired people defective Traffic light pole
 twisted or crooked

- Traffic signs Traffic sign destroyed, dirty or covered with stickers Traffic sign with anti-constitutional symbols Traffic sign faded Pole twisted or crooked Traffic sign overgrown
- Defective crosswalk lighting

Describe the damage and give an exact location. Ideally, you should document the damage with a photo. You must make sure that you own the rights to the photo and that no persons or license plates are recognizable.

Erforderliche Unterlagen
Voraussetzungen

Kosten There are no costs.

Verfahrensablauf
Bearbeitungsdauer

Frist There is no deadline.

weiterführende Informationen

Hinweise There are no indications or special features.

Rechtsbehelf
Kurztext

- Malfunction of traffic signs and traffic facilities
Remedy
- Traffic signs (VZ) and traffic facilities (VE) regulate traffic on public roads
- Traffic signs are for example Traffic signs road markings traffic lights
- Traffic facilities are, for example red and white striped barriers Bollards and barrier railings parking ticket machines
- Defective or improperly installed traffic signs or traffic lights can be a traffic hazard
- Defects can be reported by citizens
- Defects and faults can affect, for example traffic lights

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failure faulty timing Individual lights defective Call button defective Signal tone for blind or visually impaired people defective Traffic light pole twisted or crooked Traffic signs Traffic sign destroyed, dirty or covered with stickers Traffic sign with anti-constitutional symbols Traffic sign faded Pole twisted or crooked Traffic sign overgrown Defective crosswalk lighting

- Description of the damage and location is required
- Documentation with photo also possible
- Responsible: competent road traffic authority

Ansprechpunkt

Zuständige Stelle

Formulare

Ursprungsportal

Report defective traffic signs or traffic lights, Defekte Verkehrsschilder oder Ampeln melden