

99106001146000

Citizens' hotline on long-term care insurance

Heruntergeladen am 18.07.2025

<https://fimportal.de/xzufi-services/121391504/L100002>

Modul	Sachverhalt
Leistungsschlüssel	99106001146000
Leistungsbezeichnung I	Citizens' hotline on long-term care insurance
Leistungsbezeichnung II	Citizens' hotline on long-term care insurance
Typisierung	2/3 - Bund: Regelung (2 oder 3), Land/Kommune: Vollzug
Quellredaktion	Nordrhein-Westfalen
Freigabestatus Katalog	fachlich freigegeben (gold)
Freigabestatus Bibliothek	fachlich freigegeben (gold)
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	Pflegeversicherung (106)
Verrichtungskennung	Aufklärung und Beratung (146)
SDG-Informationsbereich	
Lagen Portalverbund	Pflege (1130400)
Einheitlicher	

Modul	Sachverhalt
Ansprechpartner	Nein
Fachlich freigegeben am	06.02.2013
Fachlich freigegeben durch	Federal Ministry of Health (BMG)
Handlungsgrundlage	https://www.gesetze-im-internet.de/sgb_11/__7.html https://www.bgbl.de/Xaver/start.xav?startbk=Bundesanzeiger_BGBl&bk=Bundesanzeiger_BGBl&start=%2F%2F%5B%40attr_id%3D%27bgbl112s2246.pdf%27%5D
Teaser	
Volltext	<p>On 1 January 2013, the Nursing Care Realignment Act (Pflege-Neuausrichtungs-Gesetz - PNG) came into force in outpatient nursing care with a large number of changes. The long-term care insurance funds and the citizens' hotline on long-term care insurance of the Federal Ministry of Health provide information on the details of the Nursing Care Realignment Act under the telephone number:</p> <p>Tel.: +49 30 3406066-02</p> <p>Important new regulations are: 1. New care level 0: Persons with considerably restricted everyday competence receive care allowance and care benefits in kind. This applies in particular to people suffering from dementia with a need for help in the areas of basic care, domestic care and a considerable need for general supervision and care. In level 0, the monthly care allowance is 120.00 euros. Care benefits in kind are granted up to 225.00 euros per month. 2. increase of the monthly care money: stage 0: new 120,00 euro stage 1: from 235,00 euro to 305,00 euro stage 2: from 440,00 euro to 525,00 euro stage 3: unchanged: 700,00 euro 3. increase of the monthly care benefits in kind stage 0: new: 225,00 euro stage 1: from 450,00 euro to 665,00 euro stage 2: from 1.100.00 Euro to 1,250.00 Euro Level 3: unchanged: 1,550.00 Euro 4. Introduction of home careservices In addition to basic care and domestic care, outpatient care services can now also provide home care services for persons with care levels 0, I and II. Entitlement to home care is conditional on basic care and domestic care being provided in the</p>

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individual case. 5. Promotion of residential groups The additional promotion of residential forms between outpatient and inpatient care for the financing of a presence worker is new. An additional 200.00 euros is granted per person in need of care. A temporary initiative programme for the establishment of outpatient residential groups promotes necessary conversion measures with up to 2,500.00 euros per person or a maximum of 10,000.00 euros per residential group. You can submit an application to your nursing care insurance fund. 6. Increase in the contribution rate The nursing care insurance contribution will be increased from 1.95% to 2.05%. Childless persons pay a nursing care insurance contribution of 2.3%. 7. Promotion of private nursing care provision You can apply for a state allowance of 60.00 euros a year to promote your private nursing care provision. Information on this is provided by insurance companies.

Erforderliche Unterlagen

Not applicable

Voraussetzungen
Kosten

Not applicable

Verfahrensablauf
Bearbeitungsdauer
Frist
**weiterführende
Informationen**
Hinweise

The information on the Care Strengthening Act valid as of 01.01.2017 was recorded and published under the service "Care Insurance, Information on the Internet" due to release by the BMG on 07.02.2017 under the LeiKa number 99106001013000.

Rechtsbehelf
Kurztext

On 1 January 2013, the Nursing Care Realignment Act (Pflege-Neuausrichtungs-Gesetz - PNG) came into force in outpatient nursing care with a large number of changes.

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The long-term care insurance funds and the citizens' hotline on long-term care insurance of the Federal Ministry of Health provide information on the details of the Nursing Care Reorientation Act at Tel. Important new regulations: 1. new care level 0: Persons with considerably limited everyday competence receive care allowance and care benefits in kind. Care allowance: 120.00 euros Care benefits in kind: 225.00 euros Group of persons: mainly people suffering from dementia with a need for assistance:

- in the area of basic care and
- domestic care and
- considerable need for general supervision and care.

2. increase of the care allowance (monthly): Level 0 old: not available new: 120,00 Euro Level 1 old: 235,00 Euro new: 305,00 Euro Level 2 old: 440,00 Euro new: 525,00 Euro Level 3 old: 700,00 Euro new: 700,00 Euro 3. increase of care benefits in kind (monthly) Level 0 old: not available new: 225,00 Euro Level 1 old: 450,00 Euro new: 665,00 Euro Level 2 old: 1.100,00 Euro new: 1250,00 Euro Level 3 old: 1.550,00 Euro new: 1550,00 Euro 4. introduction of home care services

- In addition to basic care and domestic care, outpatient care services can also provide home care services for persons with care levels 0, I and II.
- Entitlement to home care is conditional on basic care and domestic care being provided in the individual case.

5. promotion of residential groups

- Additional funding of residential groups between outpatient and inpatient care for the financing of a presence worker (per person in need of care an additional 200.00 Euro)
- Initiative programme for the establishment of outpatient residential groups Subsidy for necessary conversion measures of 2,500.00 euros per person (max. 10,000.00 euros per residential group) Application to the nursing care insurance fund

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6. increase of the contribution rate

- Nursing care insurance contribution will be increased from 1.95% to 2.05% (childless persons: 2.3%)

7. promotion of private nursing care provision

- state allowance of 60.00 Euro per year possible
- Information provided by insurance companies

Ansprechpunkt

Federal Ministry of Health - Bonn Rochusstraße 1
53123 Bonn Tel.: +49 228 99441-0 Fax: +49 228
99441-1921 E-mail: info@bmg.bund.de

Federal Ministry of Health - Berlin Office
Friedrichstraße 108 Wilhelmstraße 54 10117 Berlin
(Mitte) Tel.: +49 30 18441-0 Fax: +49 30 18441-1921
E-mail: info@bmg.bund.de

Citizens' hotline for long-term care insurance Tel.: +49
30 3406066-02

Service hours: Mon - Thurs 08:00 - 18:00 Fri 08:00 -
15:00

Barrier-free access:

Counselling service for the deaf and hearing-impaired -
Writing telephone

Phone: +49 30 3406066-09

E-mail: info.deaf@bmg.bund.de E-mail:
info.gehoerlos@bmg.bund.de

Sign telephone Video over IP

Tel.: +49 30 3406066-08 (Sign telephone ISDN
Videophone) E-mail:
gebaerdentelefon.bmg@sip.bmg.buergerservice-bund.de

Zuständige Stelle

Federal Ministry of Health - Bonn Rochusstraße 1
53123 Bonn Tel.: +49 228 99441-0 Fax: +49 228
99441-1921 E-mail: info@bmg.bund.de

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Videophone) E-mail:
gebaerdentelefon.bmg@sip.bmg.buergerservice-bund.de
<https://www.bundesgesundheitsministerium.de/service/kontakt.html>

Formulare

Ursprungsportal

Citizens' hotline on long-term care insurance,
Bürgertelefon zur Pflegeversicherung