

99109048261000

Meldung von Funkstörungen Entgegennahme

Heruntergeladen am 25.06.2025

<https://fimportal.de/xzufi-services/102915768/B100019>

Modul	Sachverhalt
Leistungsschlüssel	99109048261000
Leistungsbezeichnung I	Meldung von Funkstörungen Entgegennahme
Leistungsbezeichnung II	Report radio interference
Typisierung	1 - Bund: Regelung und Vollzug
Quellredaktion	Bund
Freigabestatus Katalog	fachlich freigegeben (gold)
Freigabestatus Bibliothek	unbestimmter Freigabestatus
Begriffe im Kontext	
Leistungstyp	Leistungsobjekt mit Verrichtung
Leistungsgruppierung	
Verrichtungskennung	Entgegennahme (261)
SDG-Informationsbereich	nicht SDG-relevant
Lagen Portalverbund	Urkunden und Bescheinigungen (1070200), Fahrzeugbesitz (1090200), Verbraucherschutz (1150300), Verbraucherschutz (2140100)

Modul	Sachverhalt
Einheitlicher Ansprechpartner	Nein
Fachlich freigegeben am	17.08.2023
Fachlich freigegeben durch	Federal Ministry of Economics and Climate Protection (BMWK)
Handlungsgrundlage	https://www.gesetze-im-internet.de/emvg_2016/_22.html
Teaser	If you suspect radio interference, you can report it to the test and measurement service of the Federal Network Agency.
Volltext	The Federal Network Agency (BNetzA) is an upper German federal authority in the portfolio of the Federal Ministry of Economics and Climate Protection (BMWK). The BNetzA's test and measurement service advises you on the cause of radio interference or electromagnetic incompatibility. If you report radio interference and the BNetzA also suspects this on the basis of the information you provide, the Test and Measurement Service will determine the source of the interference on site using special measurement and direction-finding vehicles and initiate corrective measures. Exclude equipment defects or operating errors before reporting them You do not need any prior technical knowledge to report radio interference. However, before contacting the radio trouble desk, please check that your trouble is not one of the following common causes: • a defect in your equipment or an operating error, • an insufficient radio supply, • an insufficient antenna or

Modul

Sachverhalt

- a defective antenna connection cable.

In these cases, the radio fault acceptance service is not the right contact.

In the event of mobile communications, telephone or Internet faults, first contact your telephone, mobile communications or Internet provider. In this way, you can rule out the possibility that there is a fault with your telecommunications provider.

Triggers for radio interference

In everyday life, interference signals can be noticeable as, for example:

- pattering on the radio,
- frozen TV pictures on the TV screen,
- equipment interference, or
- Interference with Internet reception.

Radio interference can be caused by, for example:

- Defects or aging effects in electrical devices and radio equipment,
- improperly installed satellite equipment,
- equipment whose operation is not authorized in the European Union.

Therefore, it is important that your equipment bears a CE mark and is operated in accordance with its intended use.

Radio interference can also endanger public safety if it affects the radio communications of emergency services, police, fire department or in air traffic.

You can report radio interference online or by phone to the testing and measurement service of the Federal Network Agency (BNetzA).

Erforderliche Unterlagen

none

Voraussetzungen

none

Modul	Sachverhalt
Kosten	There are no costs involved.
Verfahrensablauf	You can report radio interference online or by telephone to the Radio Interference Acceptance Service of the Federal Network Agency (BNetzA). Online: • First, please check that there is no technical defect in the device or an operating error. • If you still suspect radio interference, go to the website of the federal portal "verwaltung.bund.de" and open the online form for reporting radio interference. This will guide you step by step through the necessary information. There you can also enter information about the times of the interference. • If you have recordings documenting the interference, such as photos of the disturbed TV picture or sound recordings of the disturbed radio reception, you can upload them as a file. • The BNetzA will then contact you if there is interference and will usually arrange an on-site appointment to determine the source of the interference. Telephone: • First, please check that there is no technical defect in the equipment or an operating error. • Call the BNetzA's radio interference hotline. • Please describe as precisely as possible on the phone • what is being disturbed, • what is the effect of the interference • how often and at what times does the interference occur? • The employees of the BNetzA's Radio Interference Reception Service will advise you and discuss the further course of action with you.
Bearbeitungsdauer	1 - 5 Tag(e) As a rule, the faults are processed within 5 days.
Frist	There is no deadline.
weiterführende	

Modul	Sachverhalt
Informationen	https://www.bundesnetzagentur.de/DE/Vportal/TK/Funktechnik/Stoerung/start.html
Hinweise	There are no clues or specifics.
Rechtsbehelf	No appeal is provided.
Kurztext	• Reporting radio interference Reception • Report radio interferences and electromagnetic incompatibilities • be able to make a report: Private individuals, companies, authorities and organizations. • Radio interference is noticeable, among other things, as interference to radio and television reception in radiotelephony of electronic devices, for example, radio garage door control systems or the Internet connection. • Those reporting interference do not need any prior technical knowledge, but should be able to describe the interference as precisely as possible. • The Federal Network Agency's test and measurement service checks the information, contacts the reporter and, if necessary, initiates corrective measures on site. • Information provided by: Federal Network Agency (BNetzA) • Notification via: Notification must be made online or by telephone to the Radio Interference Acceptance Service of the Federal Network Agency (BNetzA). • responsible: Federal Network Agency (BNetzA)
Ansprechpunkt	
Zuständige Stelle	
Formulare	
Ursprungsportal	Meldung von Funkstörungen Entgegennahme, Meldung von Funkstörungen Entgegennahme